



Family Feedback 10_2020

A presentation to the School Committee
October 19, 2020

DRAFT

Overview

- Purpose: gather feedback from families regarding their experiences with hybrid/remote learning. Families were asked to fill out one survey per child.
- Questions taken, in part, from the Panorama Open Source Back-to-School Surveys.
- Administered: October 1- October 13, 2020
- 1207 responses (2548 total enrollment)
- [Survey](#) (PDF format)

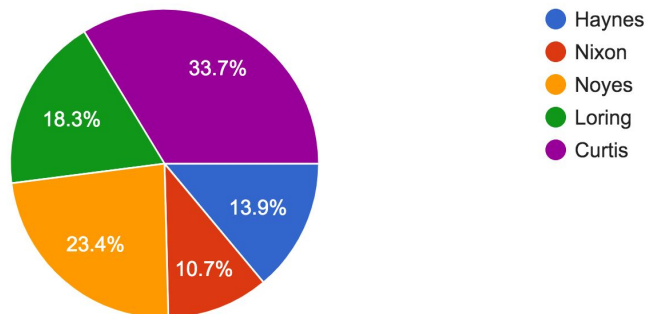


Demographic Information



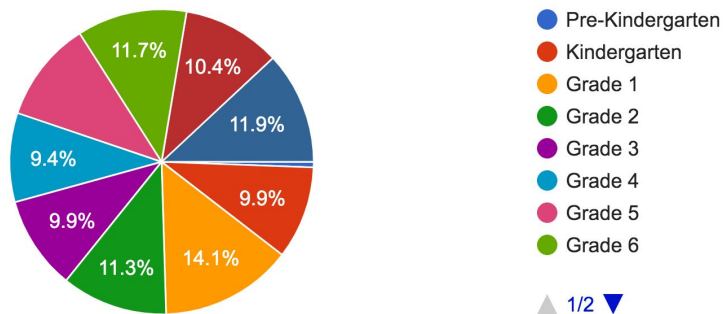
What school does your child attend?

1,207 responses



What is your child's grade level?

1,207 responses

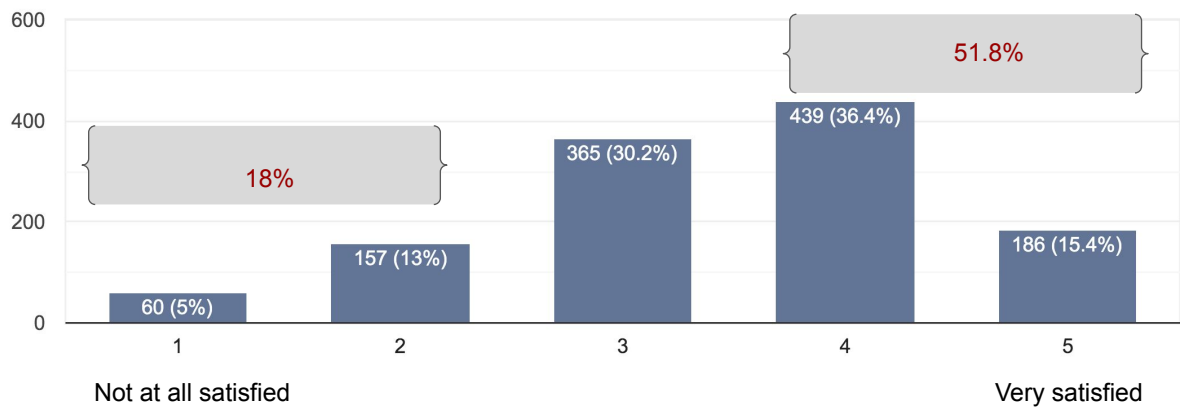


Learning Model

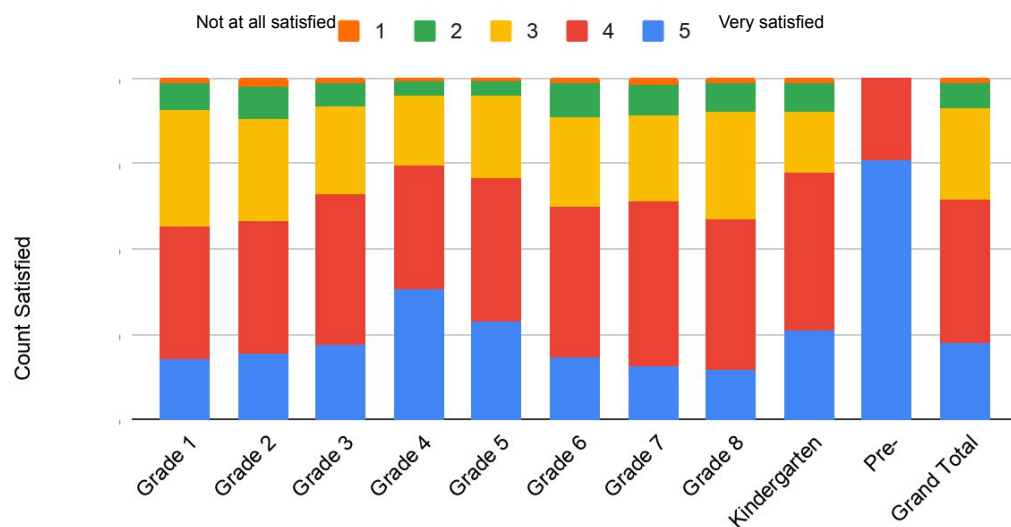


How satisfied are you with the way learning is structured for your child right now?

1,207 responses

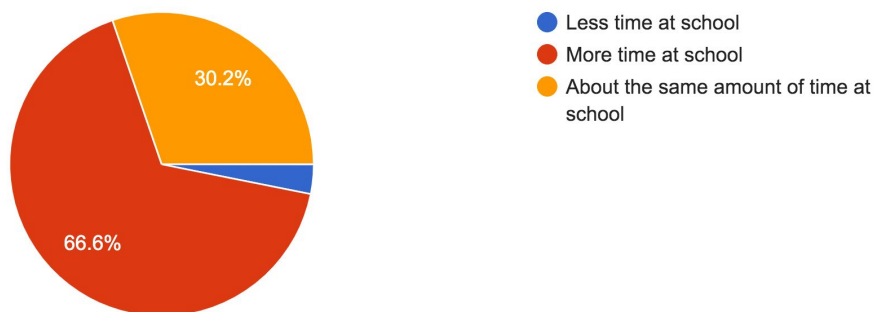


Satisfied with Structure by Grade



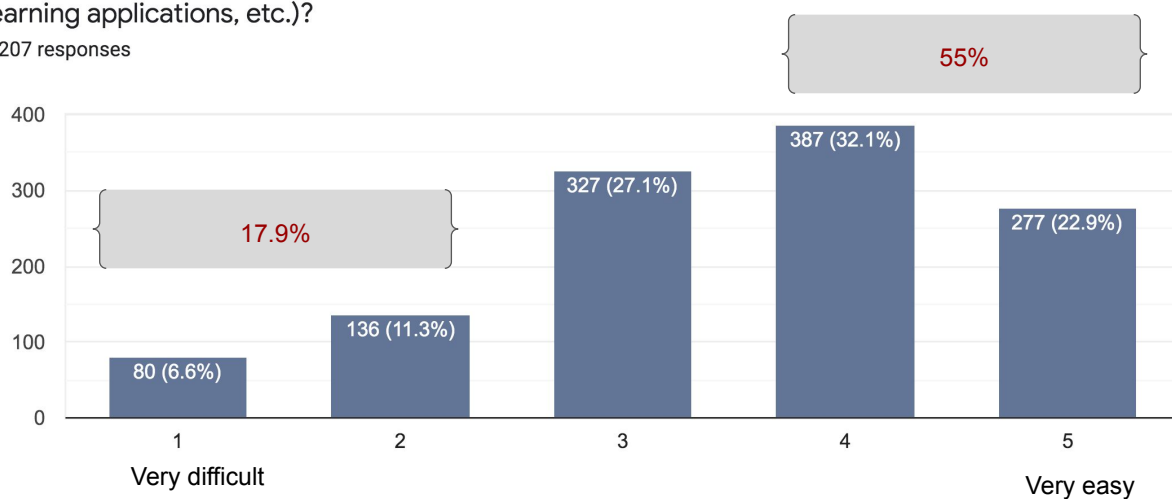
Do you think your child should spend less or more time learning in person at school right now?

1,207 responses

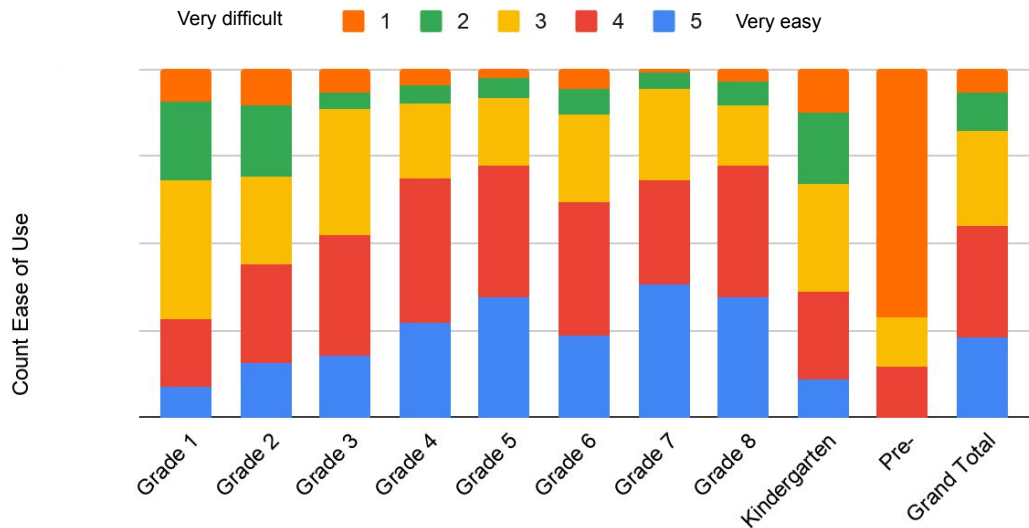


How difficult or easy is it for your child to use the remote learning tools (video conferencing, learning applications, etc.)?

1,207 responses

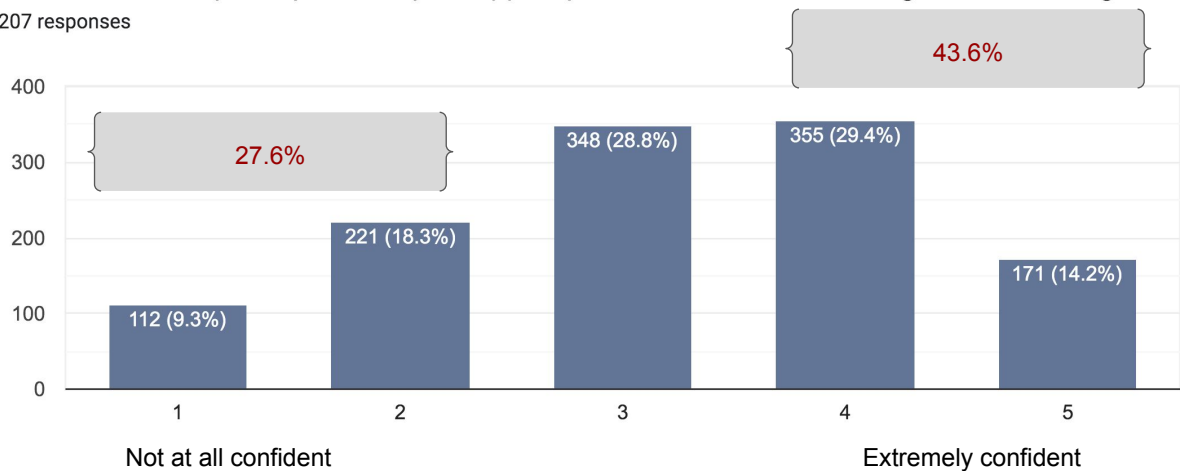


Easy or Difficult to Use Remote Tools by Grade

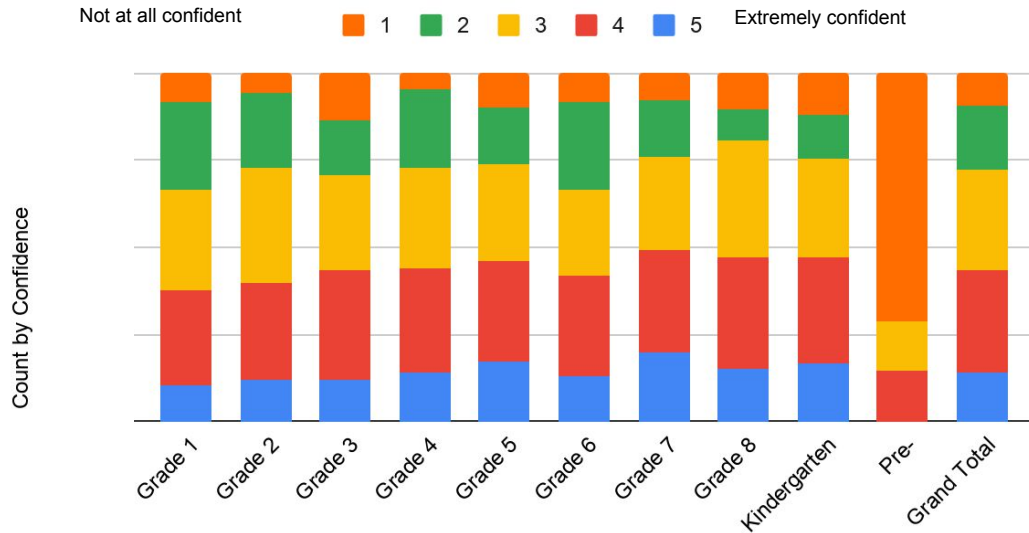


How confident are you in your ability to support your child's education during remote learning?

1,207 responses



Confidence in ability to support by grade



Open Comment Themes: Working Well

The **teacher** has been very supportive. She knows my child and helps to ensure my child is successful

I think the **schedule** of having students specialist classes on remote days works extremely well. It helps to keep my student's attention and serves as a little break from the classroom learning that day. It also helps to make a solid **routine** for at-home learning days that my child follows well.

Schoology is keeping my child organized and my child is able to **communicate with their teachers** when needed.

Very much appreciate the provision of Cohort C so my son can access his education.

Remote learning is going well and was **well-planned**.

A consistent **schedule**, assignments all in one place

My child loves the **in person days** and the **remote days** are very well **organized**

My child LOVES Kindergarten and wants to be there. I would love to see the in person school continued and hopefully more days added/

In general **online resources** are good

The **chrome book** received from school with the software installed on it has been a huge help. The teachers have been very patient to help the children navigate and understand each of the links.

I appreciate all the effort being put in by the **teachers** and staff, both in person and via remote tools. I think the **high quality learning tools** such as Lexia are working well, as are the remote sessions with specialists and small group classroom teacher sessions.

1. Half-Day Wednesday when **all students together remote** entire time with teacher.
2. Google Classroom with daily schedule to follow
3. Safety measures in school seem strong
4. Provided Chromebooks assigned to child

Organized assignments on remote days. Adequate number of touch points.

All of the **in-person school days** are very valuable and I'd love for him to be in school more! He does his best learning in-person among his peers.

Open Comment Themes: Challenges

She likes in person, and finds it **exhausting to be on screens on remote days**.

The challenge has been the cost of the **supplemental childcare** that we need to purchase on the remote learning days. This has strained our budget and has caused us to cut out other activities that our child did last year.

When my child is remote learning and has **questions** I am unable to answer. It results in **frustration** for my son.

She is not clear on what her **schedule** is. The executive function tasks she needs to perform to be successful are too hard for her

He gets so **frustrated** with the online piece. Tears almost every at home day and that is not who he is. **Hard to manage multiple kids** at home learning. I'm like a ping pong ball managing their stress. Hoping it gets better as they get more confident in the process.

Because this is much a **partnership** between teachers and parents this year, I wish I had more access to the planned curriculum--what topics and skills are being covered each week so I can properly reinforce at home.

Would like to see **more synchronous interaction** with online days if possible. I understand it is difficult however given the other cohort is in person on those days.

I feel that he is **not challenged** with his classes. I am not sure if it is because of remote learning or other factors.

I would like to see the **younger grades prioritized for in person learning**. First graders are not able to manage their own schedule and lack the computer and reading skills to manage their own remote assignments. Parents are involved in 100% of what they do.

When teaching staff has **IT glitches** it's problematic

I think just being able to get **guidance quickly** on homework assignments

Remote learning is challenging. There is **no social interaction**

I don't know how she will be **measured** to see if she is improving/mastering the curriculum. I worry that she is not receiving 100% of her education capacity under this model.

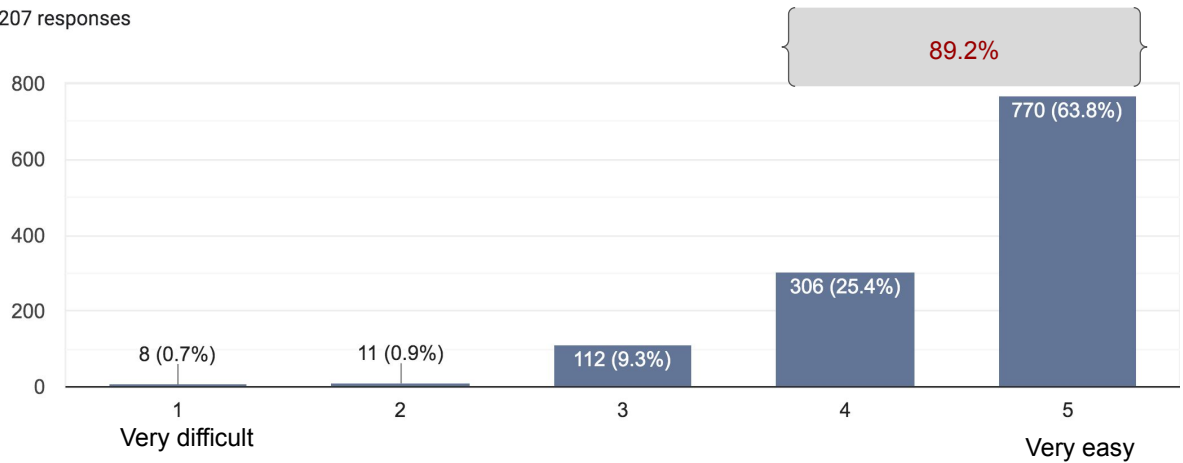
Because of his **learning differences**, it is impossible for him to complete his assignments independently.

School Public Health Measures



How difficult or easy has it been for your child to follow the COVID-related safety measures and protocols at their school?

1,207 responses



Anything else?

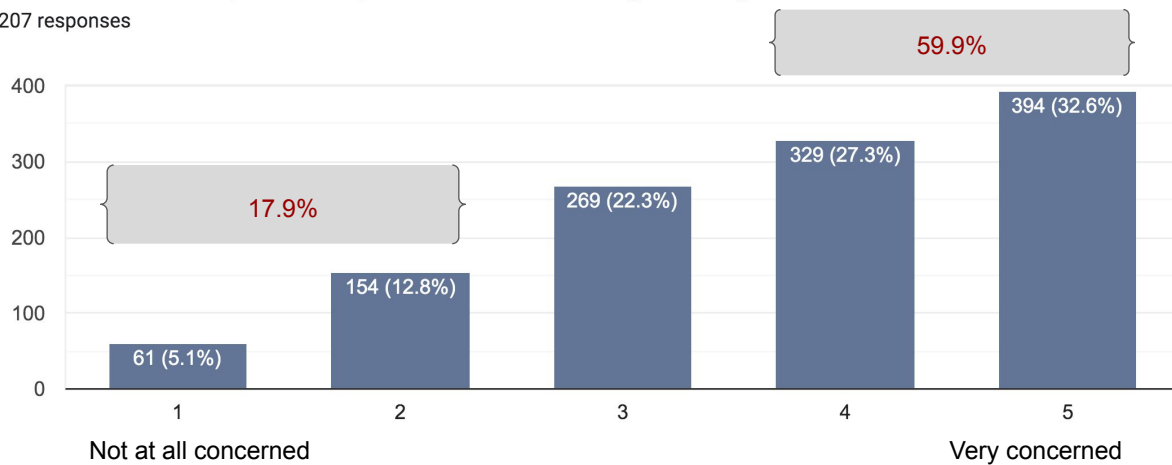
- Students are adjusting
- Measures are appropriate
- Wish for more choice at lunch/recess
- Desire for more testing and daily health screenings in order to shift from remote to hybrid

Student Needs



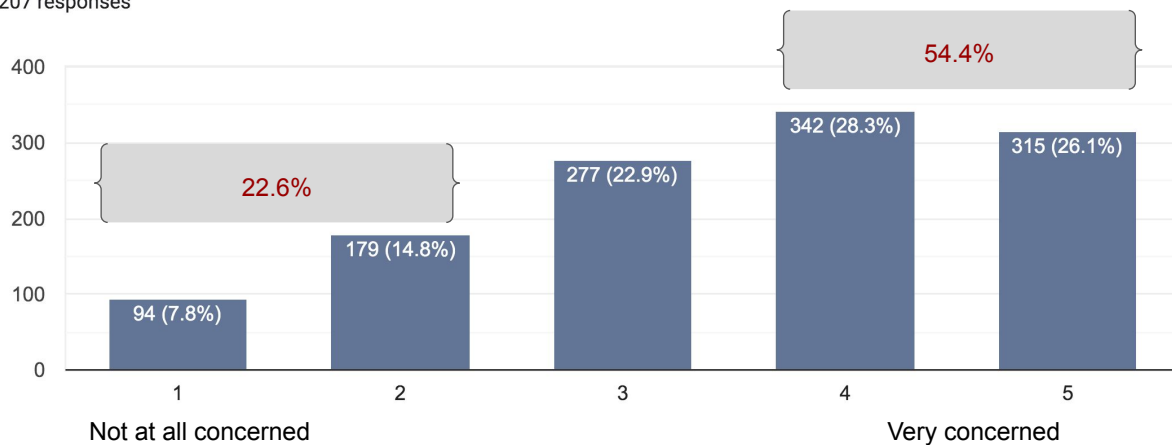
How concerned are you about your child's academic growth right now?

1,207 responses



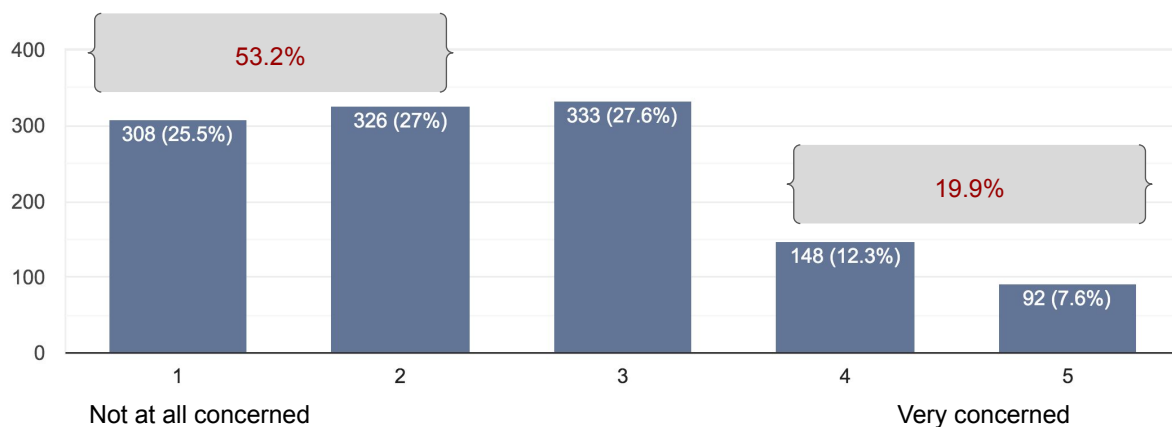
How concerned are you about your child's social-emotional well-being right now?

1,207 responses



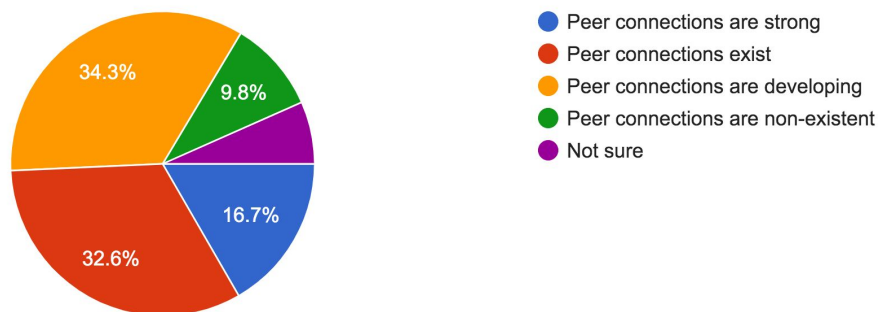
How concerned are you about your child's physical health right now?

1,207 responses



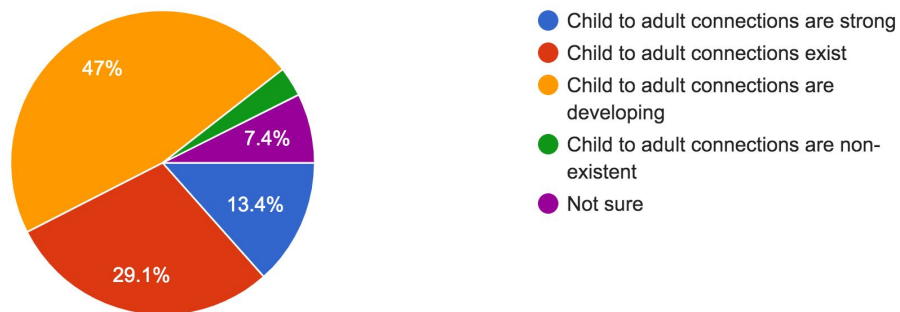
How strong are your child's peer-to-peer connections with classmates right now?

1,207 responses



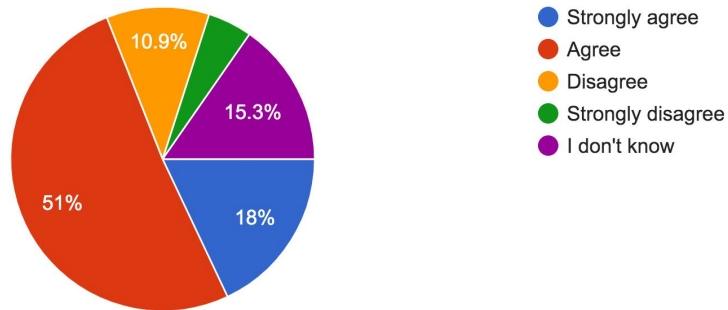
How strong are your child's connections with adults at school right now?

1,207 responses

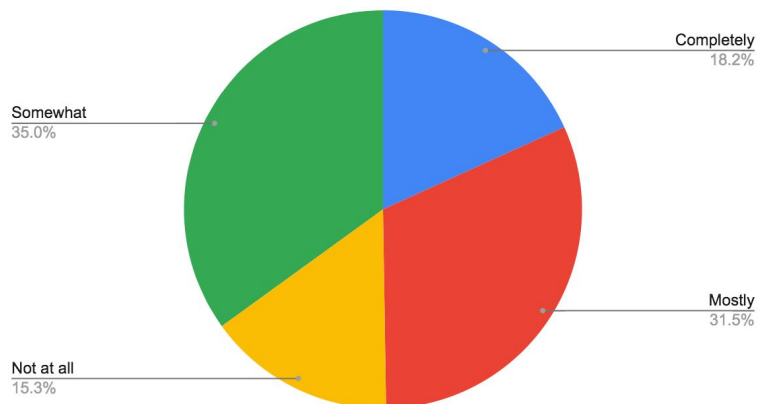


Please mark the extent to which you disagree or agree with the following statement: In the past week, I have received the support I need from my child's school to help with schoolwork.

1,207 responses



IEP services: Appropriate and Helping to Meet Goals



Note: 203 of 1207 responses

Anything else?

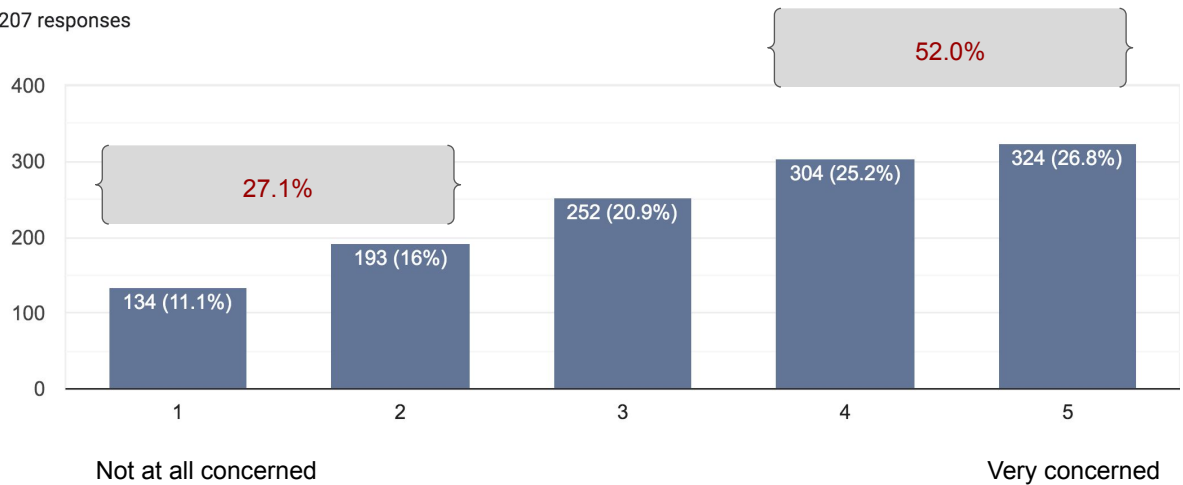
- Concern for developing/maintaining connections with peers and with school
- Social-emotional development
- Desire for more in-person learning
- Student workload
- Learning loss and appropriate challenge/support

Family Assistance



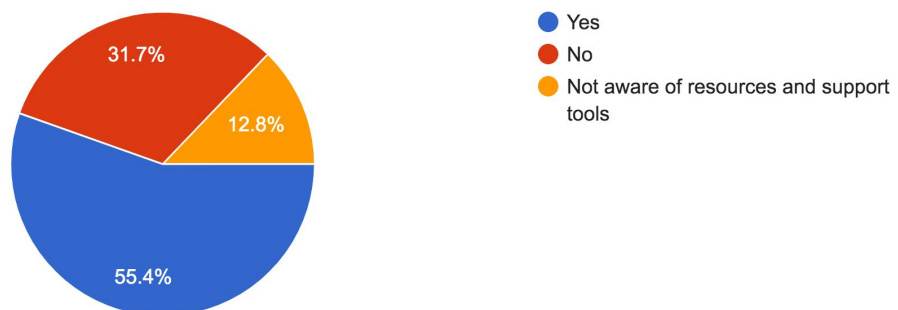
How concerned are you about managing your daily schedule with your child's current school schedule?

1,207 responses



Have you accessed the district's online resources and support tools (e.g. sudburystudents.org, curriculum websites, Reopening Resource Center, Technology Support form, Parent Tech Training)?

1,207 responses



Anything else?

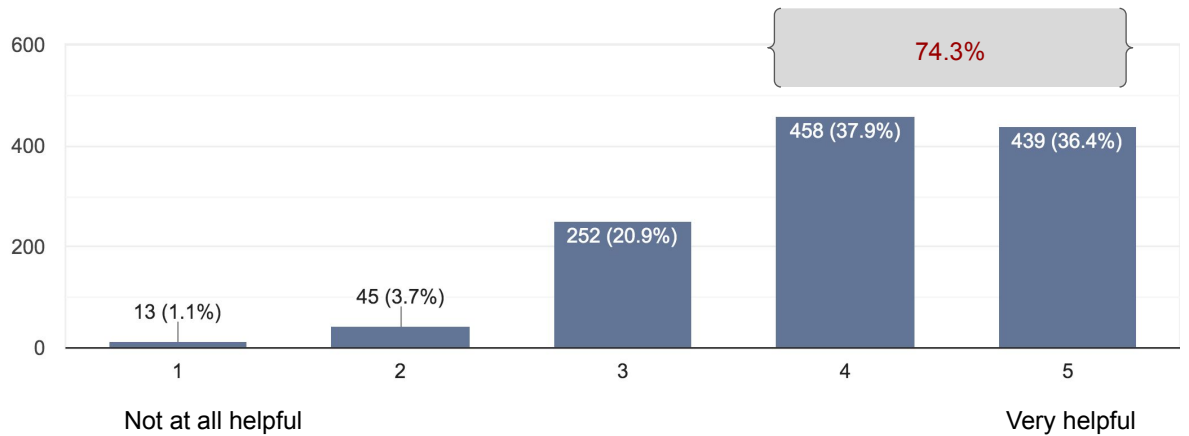
- Challenge of supporting students to work or family demands
- Need for paper copies and learning supplies

Family-School Communication



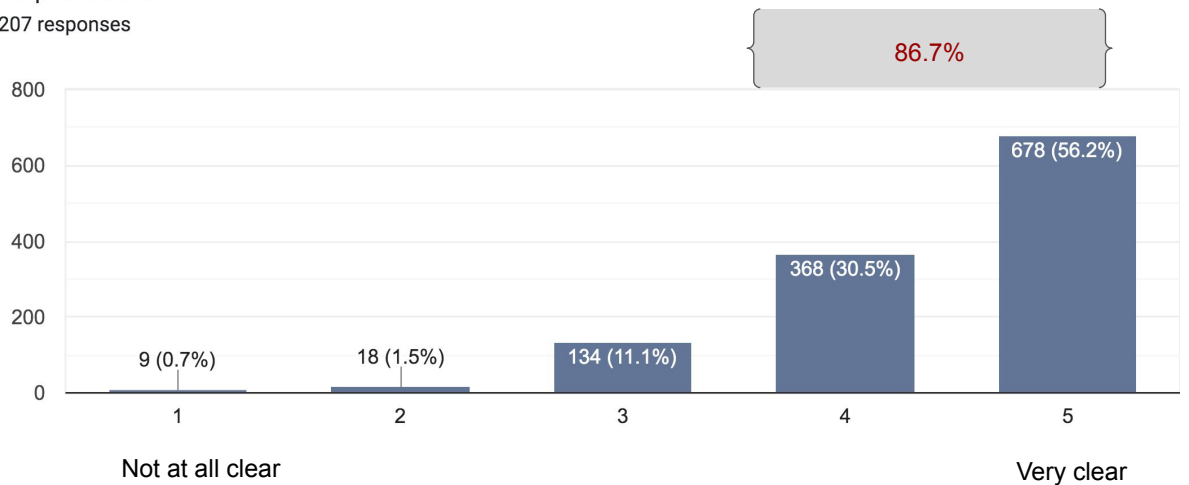
How helpful has the communication from your child's school been this school year?

1,207 responses



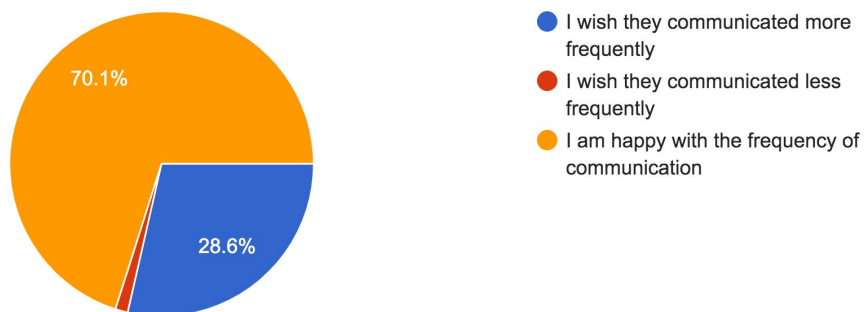
How clear has the communication from the school been about COVID-related safety measures and protocols?

1,207 responses



How satisfied are you with the frequency of communication from your child's teacher(s)?

1,207 responses



Anything else?

- Compliments about quantity and content
- Streamline communication
- Timeliness of communication regarding assignments
- Desire for feedback and tips for supporting with specific assignments